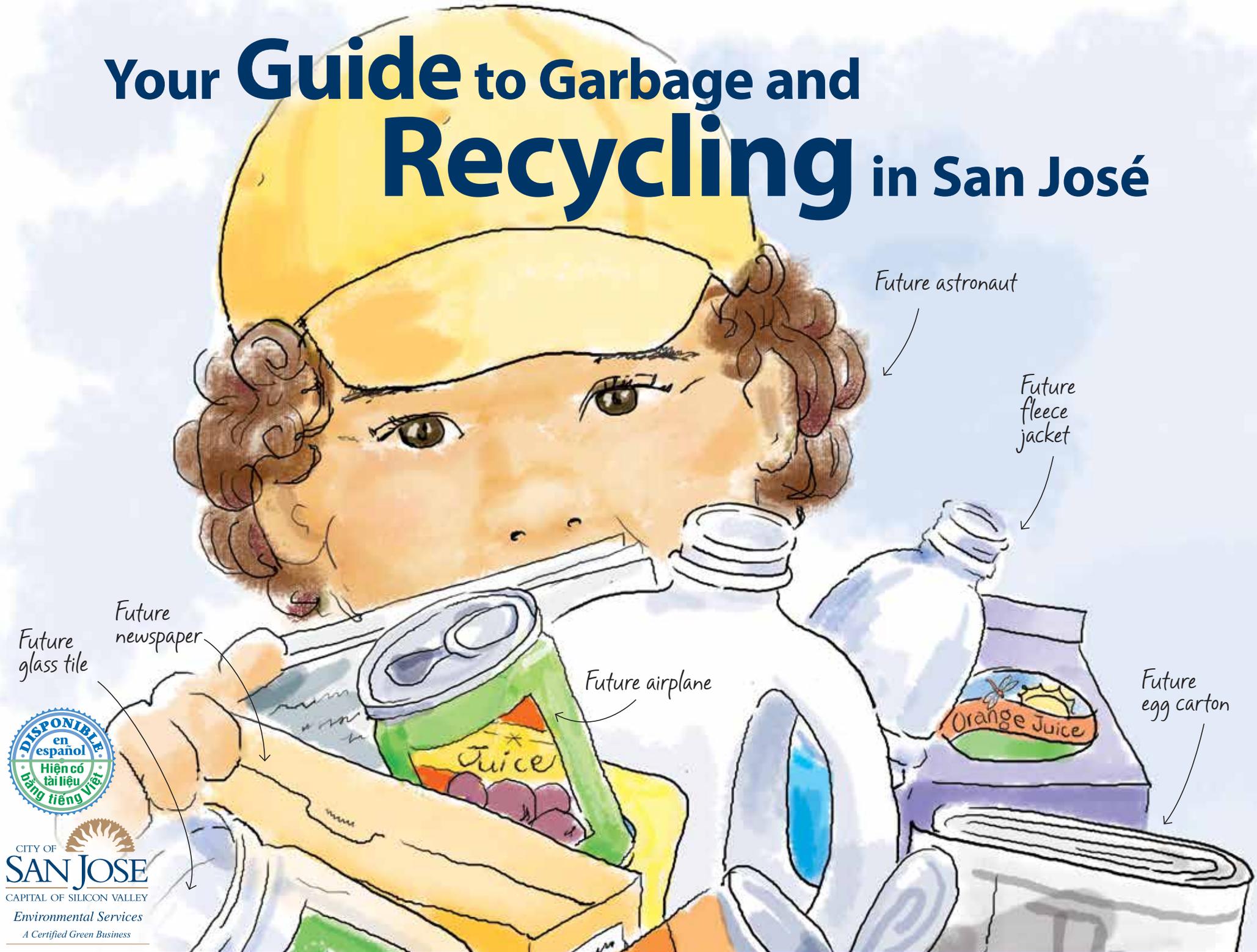


Your Guide to Garbage and Recycling in San José



Future glass tile

Future newspaper

Future airplane

Future astronaut

Future fleece jacket

Future egg carton



The future is in your hands

From Your Home to New Products

After you prepare your material for collection, it's time for us to do our part. We use cutting-edge technology and innovative collection and sorting methods to bring you the most efficient, convenient service.

Collection

All of San José's garbage and recyclables are collected by automated trucks which lift heavy carts and bins with mechanical arms or lifters. Yard trimmings carts are also collected by automated trucks while loose-in-the street yard trimmings are collected by a combination of modified tractors and rear-end loading trucks. When the trucks are full, drivers take garbage to a landfill, recyclables to a materials recovery facility, and yard trimmings to a composting facility.



At single-family homes, hauling companies may choose to collect garbage and recyclables in separate trucks or in a single split-body truck that has a divider to keep garbage and recyclables separate. Regardless of the collection method, garbage and recycling materials are never mixed in the trucks or at the facilities where they are taken.



Sorting and Processing

At the materials recovery facility, a system of belts, screens, electromagnets, and blasts of air separate paper, plastics, glass, aluminum, and other materials.

At the composting facility, yard trimmings are shredded and placed into 400-foot-long rows and turned one to two times per week for 14-18 weeks. While much of the sorting and processing is automated, workers help separate certain materials by hand. Remembering to dispose of your recyclables and yard trimmings correctly helps protect these workers' health and safety (e.g., do not place needles, chemicals, or propane tanks in the recycling cart; do not place construction wood in yard trimmings). Bales and bins of sorted materials are then sold as resources for new products and finished compost is sold for agricultural and landscaping use.



New Products

Your recyclables and yard trimmings are made into new products that we see and use every day. Examples are cardboard from mixed paper, park benches and playground equipment from milk jugs, fleece clothing from plastic bottles, and mulch compost, soil amendment and planter mix from yard trimmings.

Street Sweeping

Residential streets are swept **once a month** to remove small pieces of visible debris, fluids and metals left behind by vehicles. These particles can be extremely harmful to fish and other wildlife if they enter storm drains and flow to our creeks, rivers, and eventually the bay.

By following the tips listed here, you can help improve the appearance of your street and ensure safe and thorough service.

Call (408) 945-3000 to report illegal dumping in storm drains.

Pick up litter and other debris around storm drains to prevent them from causing flooding or washing into our creeks and bay. Call (408) 277-3208 to become a litter clean-up volunteer.



Move vehicles off the street on your sweep day. One parked car equals nearly three car lengths of space that can't be swept because the street sweeper must leave room to avoid the car.

Call Vehicle Abatement at (408) 277-5305 to report vehicles abandoned for more than 72 hours.

Always obey posted **No Parking** or **street sweeping schedule** signs to avoid tickets or towing.

Repair broken curbs and gutters as street sweepers must avoid them to prevent damage to their equipment. Call the Sidewalk Section at (408) 277-3158 for a free permit to repair broken curbs and gutters. Homeowners are responsible for making and paying for repairs.

Sweep up and remove yard trimmings that remain behind after collection; don't re-pile them. Instead, save them for next week's collection. Street sweepers drive around piles to avoid rocks or other unseen items that can damage their equipment.

Prune tree branches to at least 13 feet above the curb. Street sweepers steer clear of low-hanging tree branches to avoid breaking them. Call the Street Tree Section at (408) 277-2762 for a free pruning permit for trees growing between the sidewalk and street.

Call (408) 535-7770 to report early setouts of yard trimmings to Code Enforcement.

Sorting Your Waste: WHAT GOES WHERE?

Recycle

Remember to:

1. Empty and scrape all containers.
2. Flatten cartons and boxes.
3. Secure shredded paper and textiles inside a clear plastic bag.



Cans & Cartons

Beverage cartons and boxes (e.g., juice, milk, cream)

Tin, aluminum, and steel cans and lids:

- Food and beverage cans (e.g., soda, tuna, soup, pet food)



Paper & Cardboard

Cardboard, shoe boxes, cereal and cracker boxes (remove liners)

Catalogs, magazines, newspapers

Egg cartons

Gift wrap (no metallic/foil)

Mail, envelopes, advertisements (gloss OK, plastic windows OK)

Office paper (e.g., construction paper, printer paper)

Paper bags, shopping bags (remove handles)

Telephone books



Scrap Metals

Aluminum foil (clean)

Appliances, small metal (e.g., toaster, waffle iron, blender)

Metal lids and caps from glass bottles, keys

Empty paint cans and lids (separated)

Metal pots and pans

Aerosol cans (empty)



Glass

Brown, clear, and green glass bottles and jars

Food and beverage containers (e.g., soda, wine, mayonnaise)



Plastics

All plastic items labeled 1-7 inside chasing arrows*

- Soda, water, mouthwash, and mustard containers
- Detergent bottles, flower pots, milk jugs, shampoo bottles, spray bottles, yogurt and margarine tubs
- PVC pipe, hard plastic toys, compact disc cases
- Medicine bottles, squeezable bottles (e.g., honey)
- Large reusable water bottles, juice jugs

* Return plastic bags to grocery store for recycling. Polystyrene foam goes in garbage cart.



Textiles

Clean cotton, linen, polyester, rayon and wool fabrics:

- Blankets, sheets, clothes



Garbage

These materials go to the landfill.



Home & Garden

Ceramics, drinking glasses

Incandescent light bulbs

Hangers

Garden hoses

Pillows, stuffed animals

Pumpkins, fruits and vegetables*



*May also compost these materials at home. Call (408) 918-4640 for FREE compost workshop and bin sale information.

Building/ Construction

Lumber, concrete and rocks (break into small pieces; cart may not exceed 60 lbs)

Carpet (cut into pieces; cart lid must close)

Windows, mirrors



Paper

Soiled paper and napkins

Padded envelopes, photo paper

Paper take-out containers, pizza boxes



Polystyrene Foam

Cups, plates and take-out containers

Egg cartons, meat trays

Foam packing materials, packing "peanuts" (tie securely in plastic bag)



Other

Ashes (tie securely inside two plastic bags once ashes have cooled)

Diapers, shoes

Pet waste and cat litter (tie securely in a plastic bag)



Other

Yard Trimmings

Branches (Pieces should be 5 feet or shorter and 6 inches or less in diameter for piles. If placed in cart, pieces should fit loosely inside and allow the lid to close.)

Prunings and clippings (e.g., flowers, grass, leaves, palm fronds)

Sod (remove as much soil as possible)

Christmas trees (Natural or flocked trees accepted. Remove stands, tinsel, and decorations. Cut trees into 5-foot pieces or shorter, and place them in the street.)



Household Hazardous Waste and E-Waste

Hazardous materials and electronic waste do not belong in your garbage or recycling cart. Call (408) 299-7300 or visit www.hhw.org to schedule a FREE drop-off appointment to properly dispose of the following items:

Automotive fluids

Batteries (all types)

Chemicals (e.g., solvents, household cleaners, degreasers, pesticides and fertilizers, pool/spa cleaners)

*Electronics (e.g., microwaves, answering machines, cellular and home phones, computers, radios, calculators, TVs and VCRs)

Medical Waste (e.g. syringes, hypodermic needles, sharps)

Miscellaneous: mercury thermometers, paint and wood stains, fluorescent light bulbs

Pressurized tanks (e.g., fire extinguishers, aerosol cans, helium, propane)

*Electronics are also accepted in the Large Item Collection service. See below for more information.



Large Item Collection

For a small fee, up to three large items — such as tires, sofas, refrigerators, TVs, and electronics — can be collected at curbside if you live in a single-family residence. A box of several small electronics counts as one item. Call your hauler to schedule the large item collection; see back cover for hauler phone numbers.

If you live in an apartment or condo, contact your property manager to arrange a special pick-up.



If you aren't sure whether something is recyclable or not, ask yourself:

Can it be REUSED?

NO

YES

Give it to a friend or charitable organization; have a garage sale.

Can it be RECYCLED at curbside? (Check the list at left)

NO

YES

Put it in your recycling container.

Does it require SPECIAL HANDLING?

YES

NO

Still not sure? →

For hazardous or large/heavy items, see sections above.

Visit www.recyclestuff.org or call the Recycling Hotline at (408) 924-5453 for help.

If it can't be reused or recycled — by us or someone else — put the item in the garbage cart.

By keeping garbage out of the recycling cart, you help make sure San José's recyclables are the highest quality possible for reuse.

Collection & Setout: SINGLE-FAMILY HOMES

Safe, clean and efficient collection depends on your curbside setout.

YARD TRIMMINGS

Place yard trimmings loose in the street or in a subscription cart. If your cart is full, place extra yard trimmings loose in the street. Piles should be no larger than 5 feet by 5 feet, 1 foot from the curb, and at least 5 feet from other piles, carts, or parked cars. To order a cart, call (408) 535-3500.

Please note: Loose-in-the-street collection is not available in all areas.

USED MOTOR OIL & FILTERS

Recycle used motor oil and oil filters at curbside. Use free hauler-issued oil jugs and filter bags to prevent leaks. Place filled oil jugs and bags on the curb near your recycling cart. The truck driver will leave empty replacements. Oil mixed with other automotive fluids will not be collected. To order free oil jugs and filter bags, call (408) 535-3500.

EXTRA RECYCLABLES & CARDBOARD

Place extra recyclables in clear plastic or paper bags on the curb near the recycling cart. Flatten and cut cardboard so it fits loosely inside your cart. If you have more cardboard than your cart will hold, flatten and cut it into pieces no larger than 4 feet by 4 feet, and lean them against the cart.

CARTS

Do not overfill carts. Lids must be completely closed. Avoid putting your carts and yard trimmings piles in bike lanes or next to red curbs.

EXTRA GARBAGE

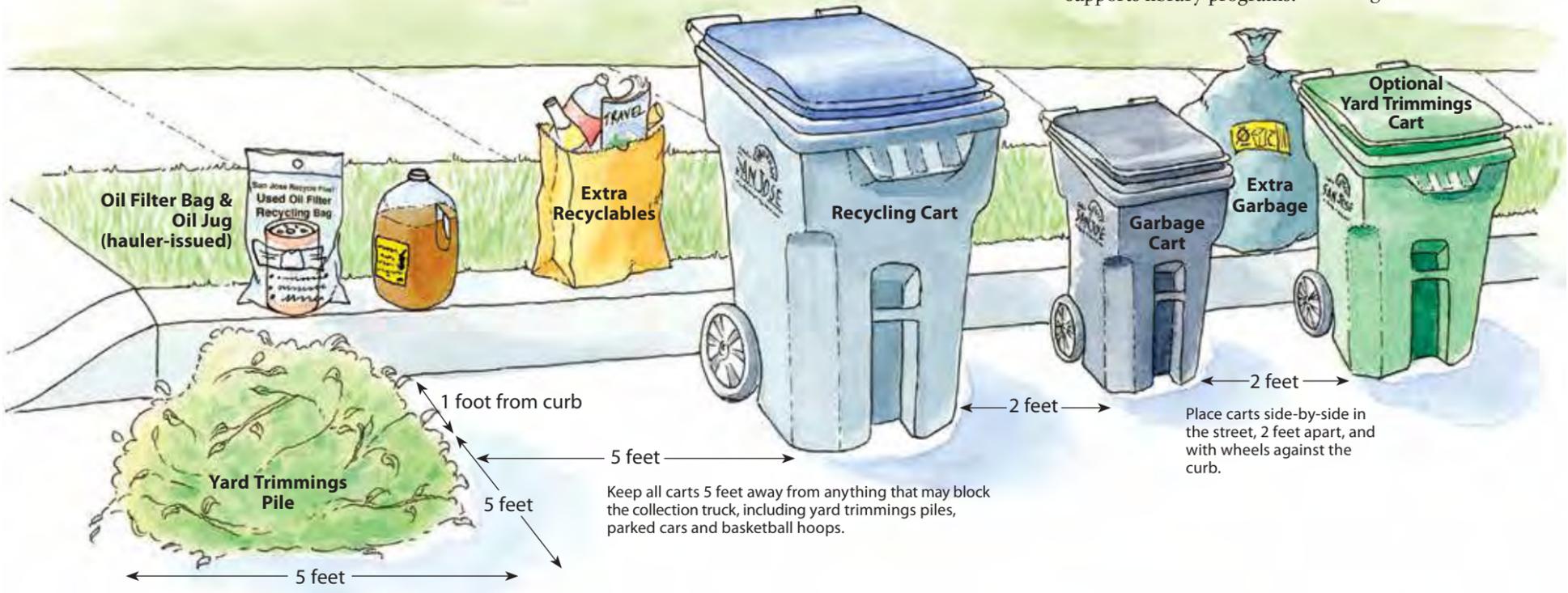
Place extra garbage in a 32-gallon plastic garbage bag labeled with an Extra Garbage Sticker on the curb near the garbage cart. You may buy Extra Garbage Stickers at all libraries, Save Mart, Lucky, and Safeway stores in San José, or at the Customer Service Center on the first floor of San José City Hall. A portion of the sticker sales at San José libraries supports library programs.

COLLECTION SCHEDULE

Weekly collection for all material occurs between 6 AM and 6 PM. Set out carts and yard trimmings piles:

- no later than 6 AM on your collection day, and
- no more than 24 hours before your collection day.

To avoid illegal dumping citations, only set out yard trimmings materials at the property from where they were generated.



APARTMENTS & CONDOS

Place your garbage in the GREEN dumpster and your recyclables in the WHITE bin or BLUE carts. Bins and carts must always be accessible for easy collection by the hauling trucks — never block the bins or carts with your vehicle, furniture, or other oversized items.

No garbage in the blue carts or white bin

Never put garbage in the recycling container. All household garbage goes in the garbage dumpster. This way, recyclables are not contaminated by garbage.

Weekly collection

Collection for all material occurs between 6 AM and 6 PM. Frequency of collection varies by complex; contact your property manager for details.

Oversized items require special handling

Do not place furniture, electronic equipment, or other oversized items in the street, garbage dumpster, or recycling bin; call your property manager to arrange a large item pickup. Call (408) 277-4373 to report illegal dumping in streets.

Flatten boxes

Always flatten cardboard boxes before placing them in the recycling cart or bin. This helps make room for more recyclables.



Single-Family Homes

Billing Information

Charges for single-family garbage and recycling services are on the Santa Clara County Secured Property Tax Bill. Property tax bills are mailed in the fall and are payable in two installments or in a single lump sum. The bill covers services provided July 1 – June 30 (the same period as the property tax bill).

Service Providers

Contact your recycling, garbage, or yard trimmings collection company to report missed collections, damaged carts, service issues or to change your cart size. Go to www.sjenvironment.org/lookup to find your collection company and day, street sweeping and neighborhood cleanup day.

Neighborhood Areas	Recycling, Large Items, Used Motor Oil, Oil Filters	Garbage	Yard Trimmings, Street Sweeping
Downtown, north, east, and south San José	 California Waste Solutions (408) 213-7800 customerservice@calwaste.com www.calwaste.com	 Garden City Sanitation (408) 988-4500 www.gardencitysanitation.com	 GreenWaste Recovery (408) 283-4800 customerservice@greenwaste.com www.greenwaste.com
West San José	 GreenTeam of San Jose (408) 282-4400 customerservice@greenteam.com www.greenteam.com		



HOLIDAY COLLECTION
 Recycling, garbage, yard trimmings, and street sweeping services are provided on all holidays except Thanksgiving, Christmas, and New Year's Day. When these holidays fall on a weekday, services will be one day later throughout the rest of that week. For example, if a holiday falls on a Thursday, Thursday services would occur on Friday, and Friday services would occur on Saturday.



- FOR MORE INFORMATION**
- Go to www.sjenvironment.org/utilityrates for current rate information.
 - Go to www.sjenvironment.org for San José environmental information.
 - Call (408) 535-3500 for information about City services.

FOLLOW US   
 @SJEnvironment

Receive news, events, and announcements through email and/or phone text messages using Notify Me (www.sanjoseca.gov/list.aspx).
 Select: Environment – Recycling & Garbage

Apartments & Condos

Contact Information



RESIDENTS:
 Contact your property manager to report illegal dumping; missed collection, graffiti, broken or overflowing dumpsters and bins; or to schedule a large item pickup or yard trimmings collection.

PROPERTY MANAGERS AND OWNERS:
 Call Green Team at (408) 282-4400 to report missed collection; schedule Large Item Collection appointments; request dumpster, bin or cart repairs and size changes; request free multi-lingual posters and educational materials or on-site recycling presentations for residents; request a free assessment of your complex's recycling and garbage service needs and potential for cost savings.
 Call Green Waste Recovery at (408) 283-4800 to arrange free on-street yard trimmings collections
 Call the San José Customer Contact Center at (408) 535-3500 for account inquiries and payments.

In accordance with the Americans with Disabilities Act, City of San José Environmental Services Department materials can be made available upon request in alternative formats, such as Braille, large print, audio tape or computer disk. Requests may be made by calling (408) 535-3500 (v) or (800) 735-2929 (CRS).

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sanjoseca.gov/recycling-garbage